



Peter Barker
Director of Corporate Services and Operations
Phone-paid Services Authority
c/o Ofcom
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By email only to: pbarker@psauthority.org.uk

Dear Peter,

Phone-paid Services Authority's (PSA) consultation on business plan and budget for 2024/25

Please find below Virgin Media O2's response to the PSA's consultation on business plan and budget.

VMO2 generally has no substantive comments on the content of the consultation, however additional clarification would be welcomed in regard to the levy proposed for the relevant period. VMO2 notes paragraph 1.3, which indicates that the transfer to Ofcom is anticipated to occur in or around October 2024 and that *"the levy will only be recovered in proportion to the number of months in which the PSA remains in operation"*. On that basis will the operators pay the full levy for the year, as usual, and then be reimbursed for any months from post the transfer occurring, or will there be another arrangement? If there is to be reimbursement, what are the timescales for this to occur?

Yours sincerely,

Sophie Andreou
Regulatory Policy and Compliance Advisor
VMO2