

Tribunal meeting number 302

Case reference: CAS-196596-J1X9T1
Merchant: N/A
Type of service: N/A
Intermediary : Kalastia Consulting Ltd
Network operator: N/A

This case was brought against Kalastia Consulting Ltd under Paragraph 5.4 of the 15th Edition of the Code of Practice ('Code 15').

Background

1. The case concerned non-payment of financial sanction and administrative charge agreed in the Settlement and Consent order dated 5 June 2023 (case reference 191534). In addition, a breach of failure to provide information was raised.

The investigation

2. The Phone-Paid Services Authority ('PSA') opened a breach of sanctions case against Kalastia Consulting Limited ('Kalastia') on the 3 November 2023.
3. Breaches raised
 - Code 15 – 5.8.9(b) – Sanctions
 - Code 15 – 5.11.2 - Non-payment of administrative charge
 - Code 15 – 6.1.5(a) – Failure to provide information

Conclusion

4. On 26 July 2024, the Tribunal hearing for the breach of sanctions case ('the case') was adjourned to enable certain matters to be removed from the PSA's Enforcement Notice. Following a subsequent review of the case, the PSA decided to change its initial recommendations in relation to it and requested that the Tribunal gives permission to withdraw the case. On 17 October 2024, the Tribunal granted permission for the case to be withdrawn. This does not affect the sanctions agreed through settlement as set out in the Consent Order dated 5 June 2023, all of which remain in place (case reference 191534) having been agreed and imposed prior to the case.