

## ANNEX TO LIVE SERVICES FACTSHEETS

### Approved Recording Equipment Suppliers

#### *Audio and visual recording equipment*

##### **C3**

SeTeCa, interactive voice and video platform that supports TDM, 3G and SIP, (in voice and video formats), from one core infrastructure

Sue Hunt

T 01223 427 700

F 01223 427 711

E [info@c3ltd.co.uk](mailto:info@c3ltd.co.uk)

##### **iPoint Media Plc**

Vitrage Interactive 3G and IP video calling solution

Sales Team

T +44 1635 817313

F +44 1635 817314

E [sales@ipoint-media.com](mailto:sales@ipoint-media.com)

[www.ipoint-media.com](http://www.ipoint-media.com)

##### **OpenMarket**

Interactive voice and video platform with ISDN, 3G and IP connectivity

Sales Team

T 0845 666 7778

F 0780 163 4694

E [sales@mxtelecom.com](mailto:sales@mxtelecom.com)

[www.mxtelecom.com](http://www.mxtelecom.com)

##### **Requestec Ltd**

3G and IP interactive video calling platform

Ben Weekes

T 08707 565 797

F 020 3008 7759

E [ben.weekes@requestec.com](mailto:ben.weekes@requestec.com)

[www.requestec.com](http://www.requestec.com)

*Audio recording equipment*

**Digital Select Ltd**

UK telecommunications Network providing hosted IVRs, inbound & outbound call handling and call recording solutions

Shaun Freeman

T 01603 949494

E [info@digital-select.com](mailto:info@digital-select.com)

**24 Seven Communications Ltd**

UK Telco providing Network Based Intelligent Inbound Services and Call Recording Solutions

David Samuel

T 08000 247 247

F 08000 247 248

E [info@24seven.co.uk](mailto:info@24seven.co.uk)

[www.24seven.co.uk](http://www.24seven.co.uk)

**Absolute Live UK Ltd**

IP/SIP multi-channel voice and data recorder and IVR hosting Equipment.

David Hill

T 02920 021621

M 07792558959

E [david.hill@absolutelive.com](mailto:david.hill@absolutelive.com)

[www.absolutelive.com](http://www.absolutelive.com)

**Computertel Ltd**

ORION range of digital recorders

Philip Haynes

T 01474 561 111

F 01474 561 122

E [info@computertel.co.uk](mailto:info@computertel.co.uk)

[www.computertel.co.uk](http://www.computertel.co.uk)

**CyberTech UK Ltd**

Cybertech Pro/Myracle

Jane Edwards

T 01732 784350

F 01732 784352

E [info@cybertech-int.co.uk](mailto:info@cybertech-int.co.uk)

[www.cybertech-int.co.uk](http://www.cybertech-int.co.uk)

**Dictaphone Ltd**

Dictaphone Guardian and Freedom equipment

John Taggart

T 01355 571 623

F 0207 878 5111

E [john.taggart@lhsl.com](mailto:john.taggart@lhsl.com)

[www.dictaphone.com](http://www.dictaphone.com)

**BCH Digital**

Independent IVR and SMS specialist providing intelligent call handling solutions for in bound and out-bound services including call recording solutions.

Amanda Franklin

Multi-Channel voice recorder

T 0844 556 7711

F 0844 556 86 86

E [Amanda.Franklin@bchdigital.com](mailto:Amanda.Franklin@bchdigital.com)

[www.everywareuk.com](http://www.everywareuk.com)

**I-Net Communications PLC**

Next Generation Network Operator

A fully converged network operator providing PSTN & IP based telephony services

Sales Team

T 0844 993 1010

F 0844 993 1011

E [sales@inetplc.com](mailto:sales@inetplc.com)

[www.inetplc.com](http://www.inetplc.com)

**Invomo Ltd**

HP OCMP multi-channel voice and data recorder and IVR hosting Equipment.

Sales Team

T 0844 8888 500

[www.invomo.com](http://www.invomo.com)

**Magnetic North Software Ltd**

Optimise web-based voice & data recording, onsite or network based

Solutions Team

T 0116 229 2727

F 0116 229 2777

E [contact@magneticnorth.com](mailto:contact@magneticnorth.com)

[www.magneticnorth.com/](http://www.magneticnorth.com/)

## **Mercom**

Audiolog Range of Digital Voice Recorders

Claire Harrington

T 08700 503870

F 08700 503872

E [charrington@voiceproducts.co.uk](mailto:charrington@voiceproducts.co.uk)

[www.voiceproducts.co.uk](http://www.voiceproducts.co.uk)

## **Redwood Technologies**

RedResponse Recorder for DNX/INX Intelligent Switch. (Sold only as part of a complete solution, not to be bought separately).

Ian Parberry

T 01344 304 344

F 01344 304 345

E [sales@redwoodtech.com](mailto:sales@redwoodtech.com)

[www.redwoodtech.com](http://www.redwoodtech.com)

## **Storacall**

VoiStore range of digital recorders with web-based interface

NT 01932 710 710

F 01932 710 711

E [sales@storacall.co.uk](mailto:sales@storacall.co.uk)

[www.storacall.co.uk/voistore](http://www.storacall.co.uk/voistore)

## **TelXI Ltd**

UK carrier providing Network Based Intelligent Inbound Services and Call Recording

Nigel Fox

T 08700 670 672

F 08700 670 673

E [nigel.fox@telxl.com](mailto:nigel.fox@telxl.com)

## **THUS PLC**

Thus Network Based Voice & Screen Recording

Network Call Recording Team

T 0808 202 5550

F 0870 164 0353

E [ian.smith@thus.net](mailto:ian.smith@thus.net)

## **Viatel Sweden AB**

VOIP Monitor 12.1.4

Sofia Lundell, Roberth Nilsson

T +46 85060 1000

E [support@viatel.se](mailto:support@viatel.se) [sofia.lundell@viatel.se](mailto:sofia.lundell@viatel.se)

**Global Telecall Ltd**

VoiceBlade Voice Recording Platform

Anthony Rees, David Wylie

T 07974 428 316

E [dwylie@globaltelecall.com](mailto:dwylie@globaltelecall.com)

**Daotec Ltd**

Asterix Server Voice Recording Module

Seyi Akin-Olugbemi

T 0207 037 7777

E [office@daotec.com](mailto:office@daotec.com) [support@daotec.com](mailto:support@daotec.com)