I agree full with all that the saynoto0870 website has to say re. the high cost of 0870, 0871 numbers, etc. I object heatily to paying through the nose to companies with whom I am already usually dealing on a commercial basis. The charges for these calls are exorbitant - equivalent to highway robbery - and there is no justification for them. As a matter of principle, therefore, I regularly use the 0870 website, the BT online phone book and any other means available to avoid these charges. Please do not extend them.

Maureen A Jeff