



**CHANGES TO GOVERNANCE  
AND THE ICSTIS CODE OF PRACTICE 11<sup>th</sup> Edition**  
Issued 25 June 2007

**A statement from ICSTIS, the premium rate services regulator**

ICSTIS published a consultation paper on 2 March 2007 regarding proposed changes to its governance arrangements and the Code of Practice.

The consultation paper and accompanying statement can be accessed at [http://www.icstis.org.uk/news/consultation\\_papers/2007CondocClosed.asp](http://www.icstis.org.uk/news/consultation_papers/2007CondocClosed.asp).

By the end of the consultation period ICSTIS had received a total of 10 responses, which were generally supportive of ICSTIS proposals. The responses can be viewed at <http://www.icstis.org.uk/news/responsetoconsultations/GovCode.asp>.

ICSTIS has now published its formal response to the general questions and issues raised in the responses. ICSTIS' response can be viewed at [www.icstis.org.uk/pdfs\\_consult/GovCode\\_ICSTISresponse.pdf](http://www.icstis.org.uk/pdfs_consult/GovCode_ICSTISresponse.pdf)

**The Next Steps**

In order to ensure the efficient management of the governance changes and the transition to the new governance structure a timetable for key areas of the change programme has been proposed and notified to Ofcom:

1. Ofcom approval of Code amendments.

The amended Code of Practice has been sent to Ofcom for consultation and approval and it is expected that the amended Code will be approved in October (or latest November) 2007.

2. Recruitment of Code Compliance Panel ("CCP") members

It is expected that the six CCP positions will be advertised in the early part of July 2007 and that all positions will be filled by the end of August 2007.

3. CCP adjudicatory work commencement

It is expected that the Code amendments will be approved by Ofcom in October or November 2007. Once the amended Code has been approved by Ofcom the CCP members will immediately commence adjudicatory work having undergone appropriate training prior to the Code approval.

4. Training and transitional arrangements

It is anticipated that from the beginning of September 2007 the CCP members will be given a series of internal training sessions on the Code and Tribunal work. Code training will be given by ICSTIS' legal advisers. For Tribunal work training all CCP members will shadow current Panels during a period of 6 weeks – commencing early September 2007. Following this (and after Code approval), CCP members will be expected to commence Tribunal work (sitting on rotation) and the three legal CCP members will be expected to chair Tribunals on a rotational basis. However, for an as yet undetermined transitional period there will be at least one eligible Board member (from six who are able to do adjudicatory work) sitting on every Tribunal. This transitional arrangement will be reviewed by the Board on a quarterly basis.

5. ICSTIS Chief Executive Officer

It is expected that the ICSTIS Chief Executive will be appointed to the Board once the amended Code has been approved. It should be noted that the Chief Executive will not be permitted to take part in any adjudicatory work.

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