



MOBILE DATA ASSOCIATION

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Paul Whiteing
Deputy Director
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3rd February 2006

Dear Mr Whiteing

ICSTIS Consultation On Consumer Refunds

Please find attached the response of the Mobile Data Association, on behalf of its Wholesale Group Members, to the Icstis Consultation on Consumer Refunds.

In putting this response together we acknowledge the progress that ICSTIS continues to make in working with the industry, but continue to be concerned at the regulatory regime that does not differentiate between the way that fixed line and mobile value chains differ. This is generally acknowledged within the industry and within ICSTIS and we understand that there are limitations imposed in some areas by Ofcom. We will continue to work with all parties to giving Ofcom the knowledge and understanding required to make fundamental changes we believe are required.

Our response details areas and methodology that we believe would greatly enhance the public perception of the mobile industry and provide fewer opportunities for perpetrators of wrong doing to succeed.

As always, we welcome the opportunity to discuss any element of our response with you in greater detail.

Yours sincerely,

Martin Ballard