ANNEX TO LIVE SERVICES FACTSHEETS
Approved Recording Equipment Suppliers

Audio and visual recording equipment

C3
SeTeCa, interactive voice and video platform that supports TDM, 3G and SIP, (in voice and video formats), from one core infrastructure
Sue Hunt
T 01223 427 700
F 01223 427 711
E info@c3ltd.co.uk

iPoint Media Plc
Vitrage Interactive 3G and IP video calling solution
Sales Team
T +44 1635 817313
F +44 1635 817314
E sales@ipoint-media.com
www.ipoint-media.com

OpenMarket
Interactive voice and video platform with ISDN, 3G and IP connectivity
Sales Team
T 0845 666 7778
F 0780 163 4694
E sales@mxtelecom.com
www.mxtelecom.com

Requestec Ltd
3G and IP interactive video calling platform
Ben Weekes
T 08707 565 797
F 020 3008 7759
E ben.weekes@requestec.com
www.requestec.com
Audio recording equipment

**Digital Select Ltd**
UK telecommunications Network providing hosted IVRs, inbound & outbound call handling and call recording solutions
Shaun Freeman
T 01603 949 949
E info@digital-select.com

**24 Seven Communications Ltd**
UK Telco providing Network Based Intelligent Inbound Services and Call Recording Solutions
David Samuel
T 08000 247 247
F 08000 247 248
E info@24seven.co.uk
www.24seven.co.uk

**Absolute Live UK Ltd**
IP/SIP multi-channel voice and data recorder and IVR hosting Equipment.
David Hill
T 02920 021 621
M 07792 558 959
E david.hill@absolutelive.com
www.absolutelive.com

**Computertel Ltd**
ORION range of digital recorders
Philip Haynes
T 01474 561 111
F 01474 561 122
E info@computertel.co.uk
www.computertel.co.uk

**CyberTech UK Ltd**
Cybertech Pro/Myracle
Jane Edwards
T 01732 784 350
F 01732 784 352
E info@cybertech-int.co.uk
www.cybertech-int.co.uk

**Dictaphone Ltd**
Dictaphone Guardian and Freedom equipment
BCH Digital
Independent IVR and SMS specialist providing intelligent call handling solutions for in bound and out-bound services including call recording solutions.
Amanda Franklin
Multi-Channel voice recorder
T 0844 556 7711
F 0844 556 86 86
E Amanda.Franklin@bchdigital.com
www.everywareuk.com

I-Net Communications PLC
Next Generation Network Operator
A fully converged network operator providing PSTN & IP based telephony services
Sales Team
T 0844 993 1010
F 0844 993 1011
E sales@inetplc.com
www.inetplc.com

Invomo Ltd
HP OCMP multi-channel voice and data recorder and IVR hosting Equipment.
Sales Team
T 0844 8888 500
www.invomo.com

Magnetic North Software Ltd
Optimise web-based voice & data recording, onsite or network based
Solutions Team
T 0116 229 2727
F 0116 229 2777
E contact@magneticnorth.com
www.magneticnorth.com/
Mercom
Audiolog Range of Digital Voice Recorders
Claire Harrington
T 08700 503870
F 08700 503872
E charrington@voiceproducts.co.uk
www.voiceproducts.co.uk

Redwood Technologies
RedResponse Recorder for DNX/INX Intelligent Switch. (Sold only as part of a complete solution, not to be bought separately).
Ian Parberry
T 01344 304 344
F 01344 304 345
E sales@redwoodtech.com
www.redwoodtech.com

Storacall
VoIStore range of digital recorders with web-based interface
NT 01932 710 710
F 01932 710 711
E sales@storacall.co.uk
www.storacall.co.uk/voistore

TelXI Ltd
UK carrier providing Network Based Intelligent Inbound Services and Call Recording
Nigel Fox
T 08700 670 672
F 08700 670 673
E nigel.fox@telxi.com

THUS PLC
Thus Network Based Voice & Screen Recording
Network Call Recording Team
T 0808 202 5550
F 0870 164 0353
E ian.smith@thus.net

Viatel Sweden AB
VOIP Monitor 12.1.4
Sofia Lundell, Roberth Nilsson
T +46 85060 1000
E support@viatel.se sofia.lundell@viatel.se
Global Telecall Ltd
VoiceBlade Voice Recording Platform
Anthony Rees, David Wylie
T 07974 428 316
E dwylie@globaltelecall.com

Daotec Ltd
Asterix Server Voice Recording Module
Seyi Akin-Olugbemi
T 0207 037 7777
E office@daotec.com support@daotec.com