

ANNEX TO LIVE SERVICES FACTSHEETS

Approved Recording Equipment Suppliers

Audio and visual recording equipment

C3

SeTeCa, interactive voice and video platform that supports TDM, 3G and SIP, (in voice and video formats), from one core infrastructure

Sue Hunt

T 01223 427 700

F 01223 427 711

E info@c3ltd.co.uk

iPoint Media Plc

Vitrage Interactive 3G and IP video calling solution

Sales Team

T +44 1635 817313

F +44 1635 817314

E sales@ipoint-media.com

www.ipoint-media.com

OpenMarket

Interactive voice and video platform with ISDN, 3G and IP connectivity

Sales Team

T 0845 666 7778

F 0780 163 4694

E support@openmarket.com

www.openmarket.com

Requestec Ltd

3G and IP interactive video calling platform

Ben Weekes

T 08707 565 797

F 020 3008 7759

E ben.weekes@requestec.com

www.requestec.com

Audio recording equipment

24 Seven Communications Ltd

UK Telco providing Network Based Intelligent Inbound Services and Call Recording Solutions

David Samuel

T 08000 247 247

F 08000 247 248

E info@24seven.co.uk
www.24seven.co.uk

Absolute Live UK Ltd

IP/SIP multi-channel voice and data recorder and IVR hosting Equipment.

David Hill

T 02920 021621

M 07792558959

E david.hill@absolutelive.com

www.absolutelive.com

Computertel Ltd

ORION range of digital recorders

Philip Haynes

T 01474 561 111

F 01474 561 122

E info@computertel.co.uk

www.computertel.co.uk

CyberTech UK Ltd

Cybertech Pro/Miracle

Jane Edwards

T 01732 784350

F 01732 784352

E info@cybertech-int.co.uk

www.cybertech-int.co.uk

Dictaphone Ltd

Dictaphone Guardian and Freedom equipment

John Taggart

T 01355 571 623

F 0207 878 5111

E john.taggart@lhsl.com

www.dictaphone.com

BCH Digital

Independent IVR and SMS specialist providing intelligent call handling solutions for in bound and out-bound services including call recording solutions.

Amanda Franklin

Multi-Channel voice recorder

T 0844 556 7711

F 0844 556 86 86

E Amanda.Franklin@bchdigital.com

www.everywareuk.com

I-Net Communications PLC

Next Generation Network Operator

A fully converged network operator providing PSTN & IP based telephony services

Sales Team

T 0844 993 1010

F 0844 993 1011

E sales@inetplc.com

www.inetplc.com

Invomo Ltd

HP OCMP multi-channel voice and data recorder and IVR hosting Equipment.

Sales Team

T 0844 8888 500

www.invomo.com

Magnetic North Software Ltd

Optimise web based voice & data recording, onsite or network based

Solutions Team

T 0116 229 2727

F 0116 229 2777

E contact@magneticnorth.com

www.magneticnorth.com/

Mercom

Audiolog Range of Digital Voice Recorders

Claire Harrington

T 08700 503870

F 08700 503872

E charrington@voiceproducts.co.uk

www.voiceproducts.co.uk

Redwood Technologies

RedResponse Recorder for DNX/INX Intelligent Switch. (Sold only as part of a complete solution, not to be bought separately).

Ian Parberry

T 01344 304 344

F 01344 304 345

E sales@redwoodtech.com

www.redwoodtech.com

Storacall

VoiStore range of digital recorders with web-based interface

Ian Parberry

T 01932 710 710

F 01932 710 711

E sales@storacall.co.uk

www.storacall.co.uk/voistore

TelXI Ltd

UK carrier providing Network Based Intelligent Inbound Services and Call Recording

Nigel Fox

T 08700 670 672

F 08700 670 673

E nigel.fox@telxl.com

THUS PLC

Thus Network Based Voice & Screen Recording

Network Call Recording Team

T 0808 202 5550

F 0870 164 0353

E ian.smith@thus.net

Viatel Sweden AB

VOIP Monitor 12.1.4

Sofia Lundell, Roberth Nilsson

T +46 85060 1000

E support@viatel.se sofia.lundell@viatel.se
viatel.se

Global Telecall Ltd

VoiceBlade Voice Recording Platform

Anthony Rees, David Wylie

T 07974 428 316

E dwyllie@globaltelecall.com

Daotec Ltd

Asterix Server Voice Recording Module

Seyi Akin-Olugbemi

T 0207 037 7777

E office@daotec.com support@daotec.com